

Post Title:	Maintenance Technician
Department:	Rolling Stock
Location:	Midland Metro Limited, Wednesbury Depot, Potters Lane, WS10 0AR
Reporting to:	Team Leader
Direct Reports:	None
Role Purpose:	<ul style="list-style-type: none"> • To support MML’s mission which is to provide a safe and reliable tram service. • To provide a safe, effective, efficient and professional tram maintenance, repair and overhaul service for the West Midlands Metro rolling stock assets.
Role Responsibilities:	<ul style="list-style-type: none"> • Performing preventative scheduled maintenance on the trams, working on systems incorporating mechanical, electrical, electronic, hydraulic and pneumatic equipment, in accordance with the vehicle maintenance instructions and departmental procedures. • Performing corrective maintenance on the trams which includes troubleshooting, fault finding and diagnosis techniques using computer equipment and on-tram diagnostics systems, followed by repairs as appropriate. • Supporting the testing, commissioning and acceptance of new trams. • Recording all work activities including all preventative and corrective maintenance on paper records and/or in the Asset Management Information System (AMIS). • Accurately reporting and recording details of fault finding and diagnosis on paper records and/or in the AMIS for reliability analysis. • Comply with departmental procedures for management of spare parts, consumables, tools and equipment. • Support Rolling Stock Engineering Management in the delivery of the production plan, ensuring exam tasks are being completed in a timely manner and in compliance with the planned maintenance schedule. • Actively participate in the ongoing continuous improvement activities for maintenance processes and maintenance procedures that support all depot and fleet activities. • Undertaking driving duties within depot confines in accordance with the depot operating procedures. • Adherence to all health and safety processes and procedures. • Undertaking training and competence assessments as appropriate to achieve MML specific and national qualifications. • Working a 24/7 shift roster. • Any other duties that are commensurate with the role.
Training:	<ul style="list-style-type: none"> • Carry out training commensurate with the job role.

Health & Safety:	<ul style="list-style-type: none"> • To work within the MML company policies, procedures and Safety Management System (SMS).
Decision Making Authority:	<ul style="list-style-type: none"> • In the absence of the Depot Team Leader, deputise and undertake Team Leader duties.
People Management:	<ul style="list-style-type: none"> • To provide an accountable, effective, efficient and professional tram maintenance repair and overhaul service to all Rolling Stock Assets. • To work effectively as a member of the Rolling Stock engineering team.
Legislation & Compliance:	<ul style="list-style-type: none"> • In common with the whole rail industry, the successful applicant will be required to pass a stringent drugs and alcohol test.

Tasks:	Level of Experience	Desirable Or Essential
Work Experience:	<ul style="list-style-type: none"> Experienced in undertaking preventative and corrective maintenance on high value safety critical equipment. Experienced in finding and diagnosing faults in complex mechanical, electrical, electronic, hydraulic and pneumatic systems. Experienced in the use of computer based diagnostic equipment. Experienced in rolling stock maintenance 	Essential Essential Essential Desirable
Education:	<ul style="list-style-type: none"> Mechanical and Electrical ONC or time served apprenticeship with mechanical, electrical disciplines. Engineering based NVQ level 3. 	Desirable Desirable
Managing People:	<ul style="list-style-type: none"> Experience of being accountable as a member of a team in an engineering maintenance environment. 	Essential
Communication:	<ul style="list-style-type: none"> Excellent interpersonal skills, able to communicate effectively at all levels within and outside the company. Excellent written and verbal communication skills. 	Essential Essential
Additional Qualities:	<ul style="list-style-type: none"> Excellent attention to detail, including completing accurate records either computer or paper based. Knowledge of, and compliance with, rules and regulations (internal and external). Outstanding safety awareness gained through working in a safety critical operations and maintenance environment. 	Essential Essential Essential
Personal Attributes:	<ul style="list-style-type: none"> To have a good hardworking attitude. To be reliable and punctual. Can comfortably work within a team or on their own. Able to always represent MML in a professional manner. 	Essential Essential Essential Essential
Driving through Change:	<ul style="list-style-type: none"> Contribute to helping the department and the company continuously improve. 	Essential
MML Compliance	<ul style="list-style-type: none"> To undertake drugs and alcohol testing in line with current company procedures and policy. Must have a full UK driving licence, held for at least 1 year. Must be complete a Medical Assessment in accordance with the current company policy and procedure. Must undertake and pass the Company vetting process 	Essential Essential Essential Essential