





Welcome Back

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UKTram Update

The voice of light rail

James Hammett, UKTram Managing Director

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Managing Directors Update

Headlines from the past 18 months in the Pandemic:

- Funding, Funding, Funding, Funding, and Funding
- Working together
- Collaboration
- Communication, communication, and more communication!
- Adaptability



2021-22 So Far

Challenges and Opportunities:

- Covid-19
- Members Responses
- Brexit
- International Restrictions

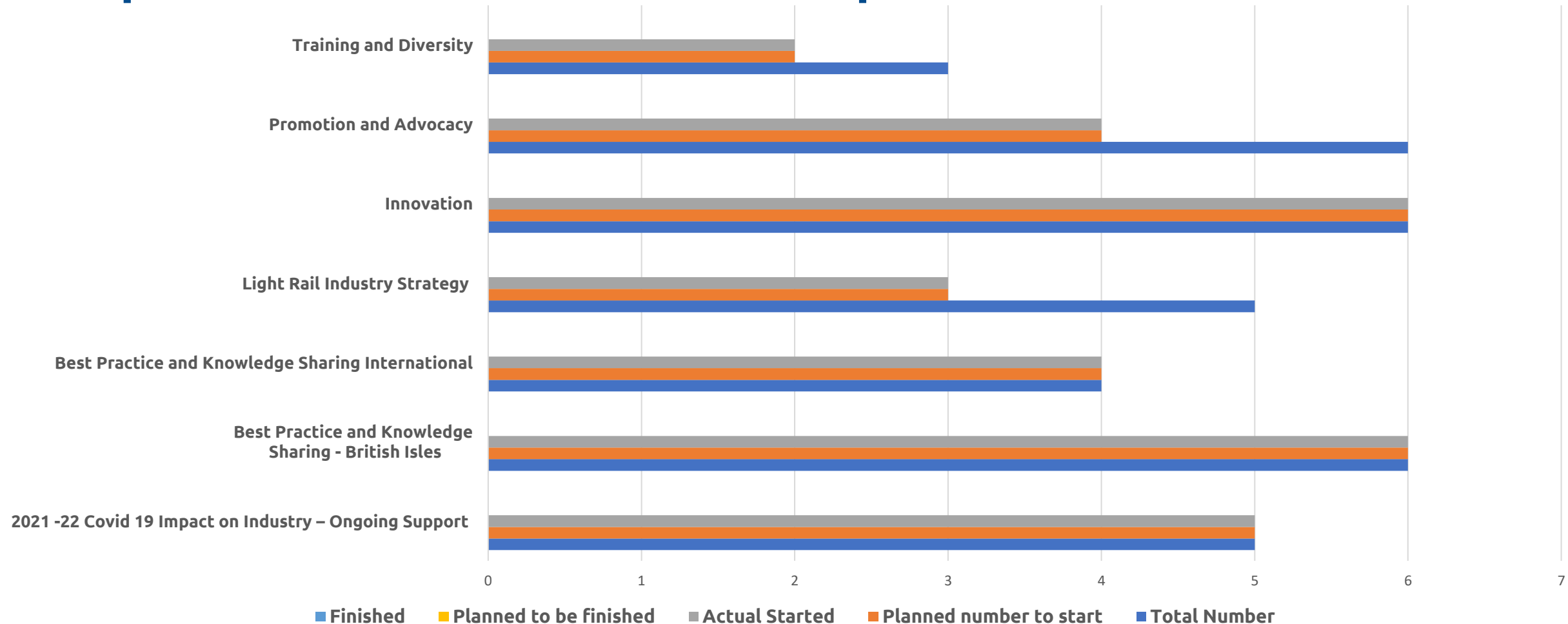
Successes and Achievements:

- DfT & Member Support
- Membership
- System data
- Wider engagement
- Business Plan
- Light Rail Strategy

2021-22 Key Deliverables

The key summary points from Q1 and Q2 to date are:

- All planned deliverables started as per Business Plan



Deliverables Due for Completion Due in Q2



- **Light Rail Strategy**
- **Review and Rank Innovation**
- **Create ‘Library’ of new ideas and products**
- **More Industry Articles**
- **Publish Guidance Documents, to support ‘Road Maps’ and case studies for creation and expansion of Light Rail systems**
- **Continue to refresh and add to Information Pack on Implementing a LR Scheme with Promoter/ User guides**
- **Revise and update mapping the areas of greatest need for training, competency and diversity**

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Business Plan Deliverables Started in Q2



- **Sustainability**
- **Review and Rank Innovation**
- **Create 'Library' of new ideas and products**
- **Engagement Drive with Universities & companies on Innovation, R & D projects, and research**

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2021-22 What Next?

Operational:

- **Business Plan Deliverables**
- **Carbon Footprint**
- **Trade Membership**
- **Chair Functional Group Update meetings**
- **System data**
- **Member Visits**
- **Brexit**
- **Innovation Funding**
- **Governance Manual**

2021-22 and Beyond, What Next?

Strategic:

- **ESTABLISH UKTRAM and LRSSB for the LONG TERM**
- **Long Term DfT Funding**
- **Delivering the Light Rail Strategy**
- **Business Plan 6 Years and Beyond**
- **Continued Membership Support and Funding**
- **Wider Involvement with the DfT Transport Strategy Team**
- **Continued Growth**

Our Aim & Vision

“Light Rail to form the backbone of Integrated Public Transport systems to maximise Urban Mobility.”

“To maximise Light Rail in the UK, make it as successful and as popular as it can be; through Collaboration, Cost Reduction, Efficiencies, Innovation, Best Practice Sharing, Knowledge Transfer, Training and Diversity, Promotion and Advocacy, Integration and Technologies that all lead to enhance Customer Satisfaction”.



LRSSB Update

Light Rail Safety and Standards Board

Carl Williams, LRSSB Chief Executive

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LRSSB Annual Report 2020/21



Highlights

LRSSB – Second year - now cemented its position within the consciousness of the sector and stakeholders alike.

TAIR and Industry Risk Model - in conjunction with Atkins, LRSSB now has an Industry Risk Model for the light rail sector that provides a clear and measured understanding of individual and national risk profiles, ensuring more control of emerging risks or precursors to incidents.

In 2020/21 Sector headline results:-

12 % Reduction in the National Total Fatal Risk to passengers

4% Reduction in the National Total Risk profile to, Passengers, Public, Staff

New Standards and Guidance Published - LRSSB continued to produce and publish a number of guidance notes, reports and good practice guides.

This includes documentation to assist in closing out some of the recommendations from the RAIB investigation into the Sandilands accident.

Website – New website launched – will host the Digital Reference Library (LRG 1.0) for the sector.

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2021/22 Business Plan

Aid the sector in providing a zero serious harm environment for customers, public and staff.

Purpose and Aims

- **To fully integrate TAIR into the Industry Risk Model**
 - ❖ Surveying the sector to understand how to improve TAIR platform for ease of use and multifunctionality
- **To improve the sectors understanding of both the national and local risk profiles**
 - ❖ Now have new Dashboards produced and being presented to networks
- **Bowtie Risk Assessment**
 - ❖ From identifying the sectors top risks, LRSSB is working with the assessment tool provider to develop a platform that will enable a network to understand its safety maturity (RM3) and their ability to mitigate risk.
- **To continue to populate a digital reference version of LRG1:0 (TPG)**
 - ❖ Gap analysis and hierarchy of documentation required identified
 - ❖ Target of in excess of 20 documents in 2021/22 - 9 produced so far this year, a further 6 in draft
 - ❖ 3 year programme of work
 - ❖ Now hosted on the website

2021/22 Business Plan

Aid the sector in providing a zero serious harm environment for customers, public and staff.

Purpose and Aims

- **Working with other Bodies to provide the sector with a repository of documentation, guidance and best practice from alternative sources**
 - ❖ Agreement now in place with BSi for LRSSB to be distributor of light rail relevant standards
- **To continue to work closely with the ORR and Members**
 - ❖ Sharing outputs and deliverables from the model so the regulator understands the sectors current and emerging risks but also how the issues are being addressed
 - ❖ Seeking help and assistance from the sector
- **Help the UK Tram sector innovate and bring about change to the way it develops, designs, constructs and operates tramways**
 - ❖ Currently aiding Midland Metro Alliance and looking to assist with the South Wales Metro project
 - ❖ Produce a more detailed Safety Verification process – a roadmap of gateways



- **To formalise and gain clarity on future funding**
- **Mandate the requirement to be a Member**
 - ❖ As a condition of their license obligations, the majority of Britain's train operators are required by the ORR to be members of the RSSB and to comply with the obligations of membership
- **The need to embed LRSSB documents within the sectors requirements**
 - ❖ Unlike RSSB Operators **are not** obliged to be a Member or to comply with its outputs. A more formal arrangement, as RSSB, would better embed LRSSB's documentation into the sector
- **Fully populated Digital Reference Library – LRG1.0**
- **Research and Development into innovation from all around the globe and different industries**
 - ❖ Currently scoping research and development into Obstacle Avoidance software adopted in Europe
 - ❖ Project under way on human fatigue deterioration software
- **Vision to make the LRSSB as synonymous with light rail as RSSB, VDV, CEN and BSi are in their respective arenas.**

Working Group Updates

Owners & Authorities Group

Centre of Excellence

Heads of Safety

Engineering Group

Operations Group

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Working Group Updates – UKTram Owners & Authorities Group

Danny Vaughan, UKTram Owners Group Chair
Steve Duckering, UKTram Operations Manager

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Owners & Authorities Group

Deliverables:

- **Collation of Economic and Environmental Impact**
- **Future Projects**
- **Strategic Alignment**
- **Rollingstock Procurement**

Working Group Updates – UKTram Centre of Excellence

Matthew Taylor, UKTram Director

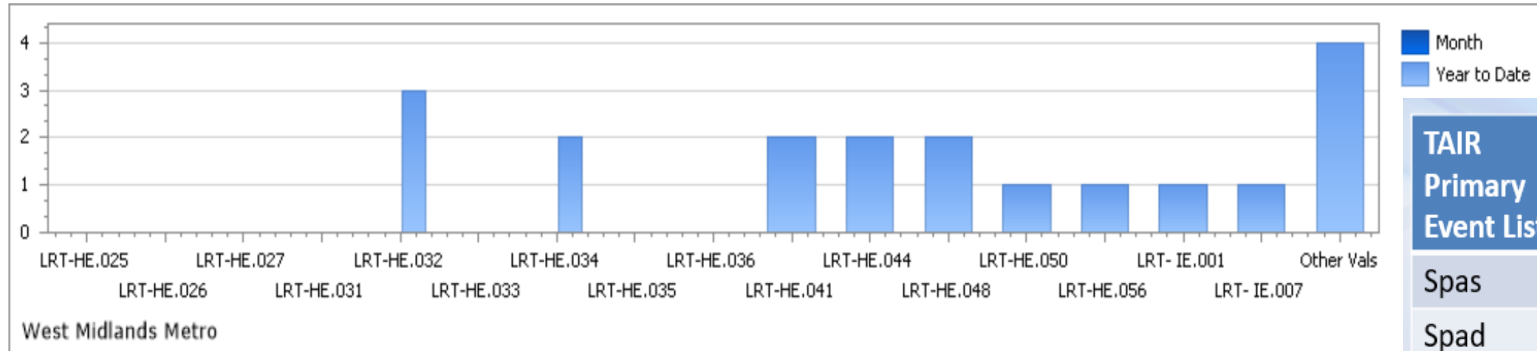
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Working Group Updates – LRSSB Heads of Safety Group

Mark Ashmore, LRSSB Safety & Assurance Manager

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TAIR Database



TAIR Primary Event List	Number of Events
Spas	20
Spad	20
Tech Spad	20
Will provide greater local analytical granularity of events for operators that they require	

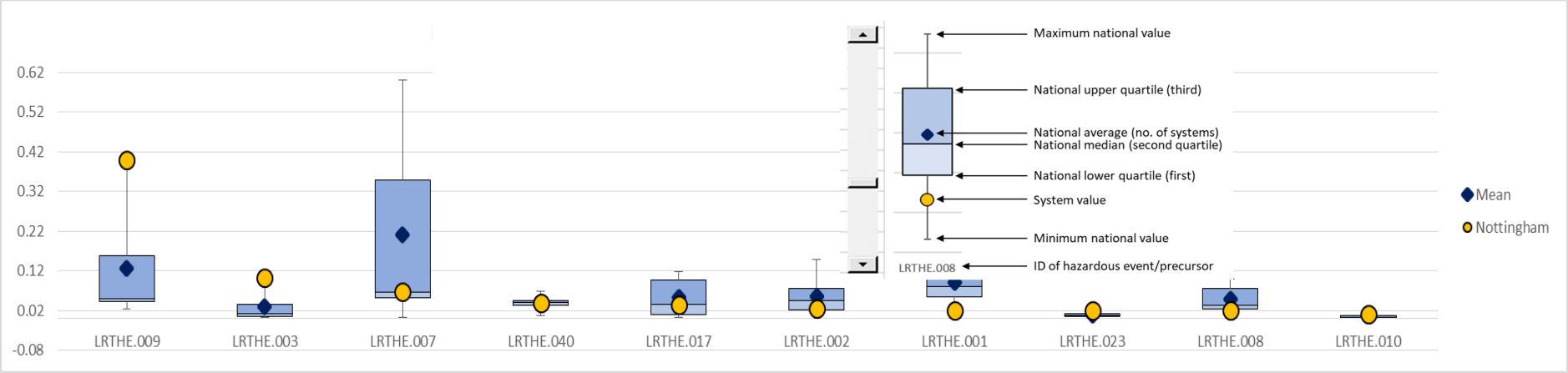
TAIR Secondary Events List	Number of Events
Spas	60
Will automatically group common event types under one defined risk model HE category (Agreed with Atkins)	

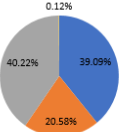
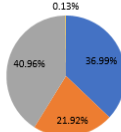
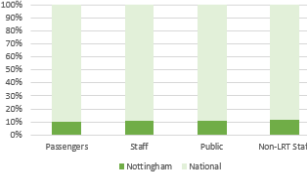
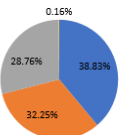
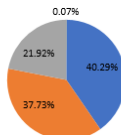
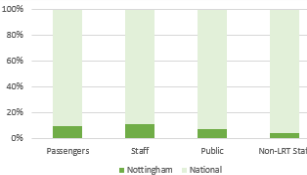
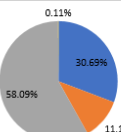
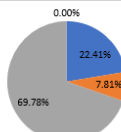
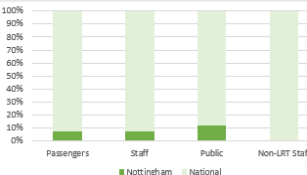
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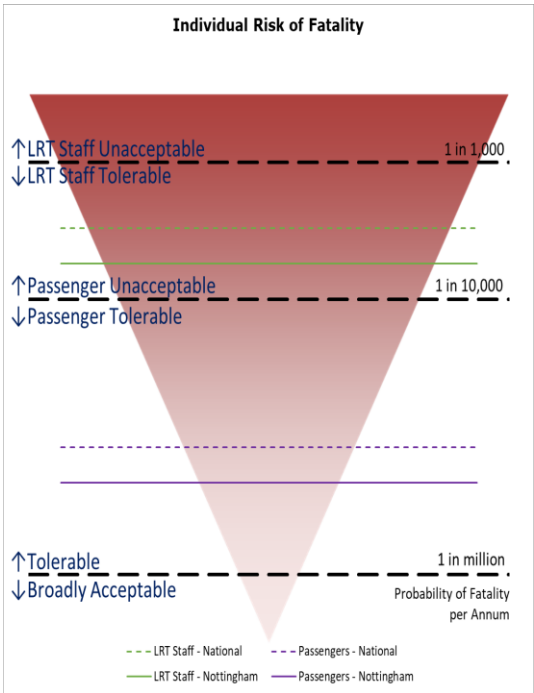
TAIR Database Activities

- **Addition of new event categories**
- **Reprogramming of TAIR to align new events to risk model**
- **Enhancement and modification at request of sector**
- **Integration of risk model analytics**
- **Collation of all sector historical data**
- **Design and Development of additional modules e.g. RAIB report tracker**

Risk Model



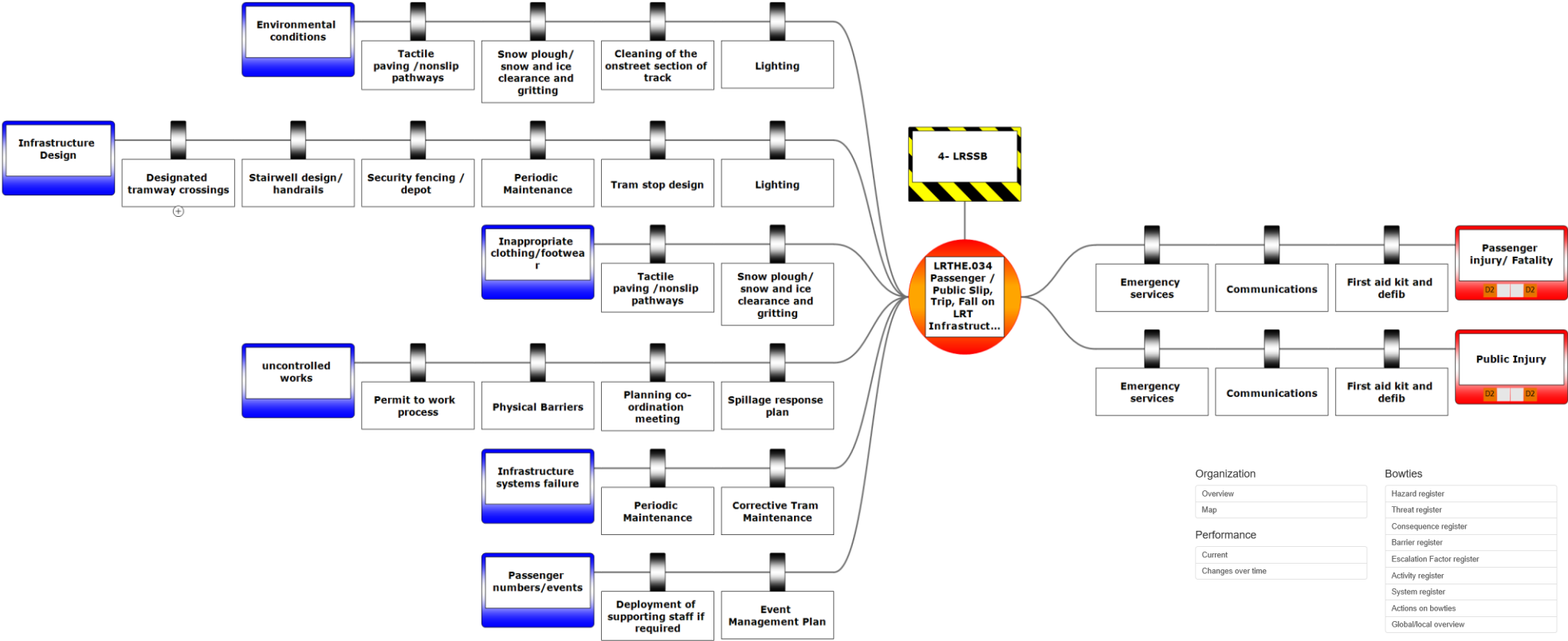
TCR (FAls per Year)						National Exposed Population Breakdown				Exposed Population Breakdown				% Contribution of National			
	Passengers	Staff	Public	Non-LRT Staff	Total												
National	5.4082	2.8473	5.5644	0.0162	13.8362												
% of Total	39.09%	20.58%	40.22%	0.12%													
Nottingham	0.5907	0.3500	0.6540	0.0021	1.5969												
% of Total	36.99%	21.92%	40.96%	0.13%													
% of National	10.92%	12.29%	11.75%	13.00%	11.54%												
EXAMPLE																	
CCR (FAls per Year)						National Exposed Population Breakdown				Nottingham Exposed Population Breakdown				% Contribution of National			
	Passengers	Staff	Public	Non-LRT Staff	Total												
National	2.3093	1.9178	1.7102	0.0094	5.9467												
% of Total	38.83%	32.25%	28.76%	0.16%													
Nottingham	0.2551	0.2389	0.1387	0.0004	0.6331												
% of Total	40.29%	37.73%	21.92%	0.07%													
% of National	11.04%	12.46%	8.11%	4.41%	10.65%												
TFR (Fats. per Year)						National Exposed Population Breakdown				Nottingham Exposed Population Breakdown				% Contribution of National			
	Passengers	Staff	Public	Non-LRT Staff	Total												
National	2.2938	0.8300	4.3421	0.0086	7.4745												
% of Total	30.69%	11.10%	58.09%	0.11%													
Nottingham	0.1820	0.0634	0.5668	0.0000	0.8122												
% of Total	22.41%	7.81%	69.78%	0.00%													
% of National	7.93%	7.64%	13.05%	0.00%	10.87%												



Risk Model Activities

- **Addition of new event categories**
- **Improving analytic outputs, making them more easy to understand**
- **Incorporating modifications at request of sector**
- **Preparation of model for upcoming sector risk model reviews**
- **Development of sector profile analytics**
- **Collation of all sector historical data**
- **Aligning risk model with TAIR**

Bowtie XP



Organization

Overview

Map

Performance

Current

Changes over time

Bowties

Hazard register

Threat register

Consequence register

Barrier register

Escalation Factor register

Activity register

System register

Actions on bowties

Global/focal overview

Audits

Overview

Barrier ranking

Questions

Fill Outs over time

Fill Out process overview

Compliance Frameworks

General

Document Link register

Changes

Actions over time

Hazards: residual risk assessments

People

Assets

Environment

Reputation

Barriers

Effectiveness

Criticality

Barrier type

Bowtie XP Activities

- Identification, research and procurement of software
- Arrangement and delivery of training to the sector, ORR and Duty Holders on Bowtie XP platform
- Development of framework for the sector, hierarches, security etc.
- Trialling of software with individual networks
- Development of Global Bowtie Assessment framework on new Bowtie Server, starting with the top 10 sector Hazardous Events
- Development of common sector language in relation to controls / barriers
- Development framework to allow upload of risk model data to provide automated production of Global Bowtie Assessments

RM3 Toolkit

RM3 Assessment toolkit survey

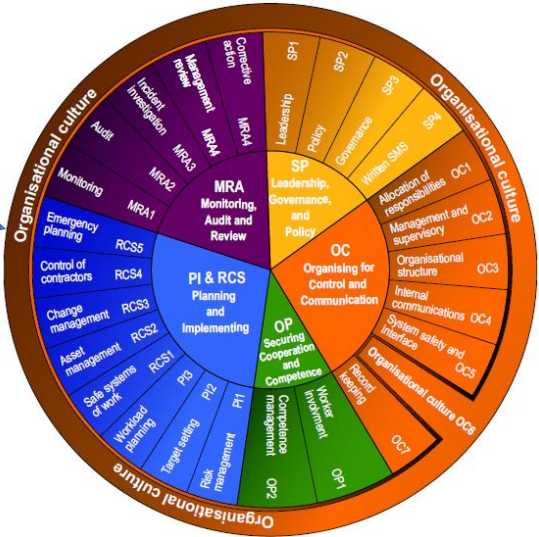
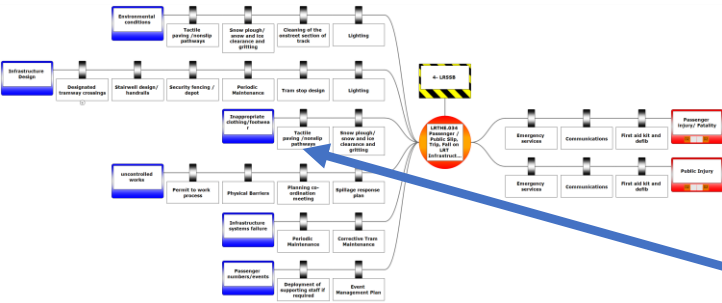
[Home](#) / [Audits](#) / RM3 Assessment toolkit survey

☰ Fill Outs

Details

Observations

◀ View answers on bowties



Question

Answer

Show all ▼

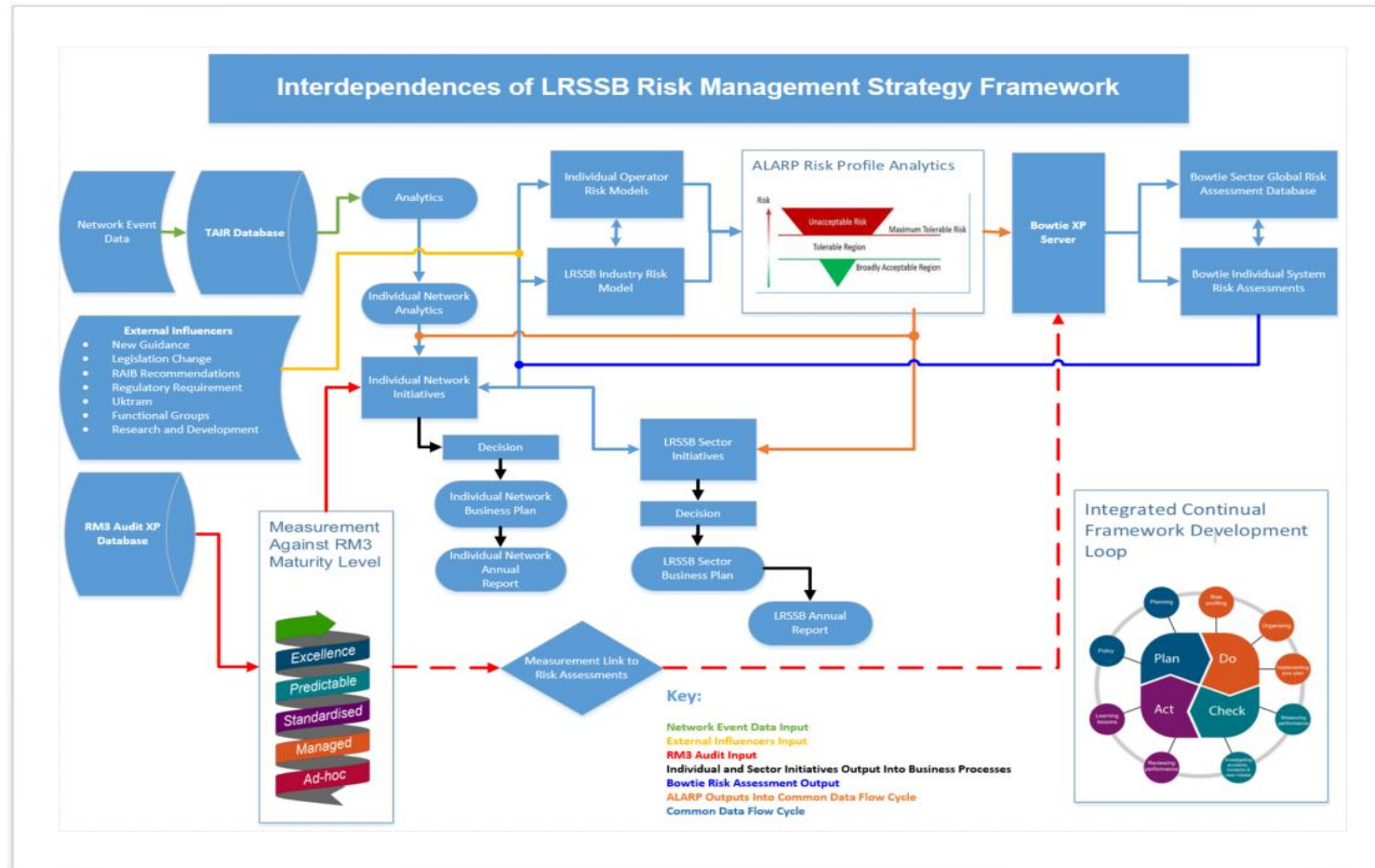
Filter

Question	Value
SP1 Leadership	1 Ad-hoc
Health and Safety policy	4 Predictable
Board Governance	2 Managed
Written health & safety management system (SMS)	3 Standardised

RM3 Audit Tool

- **Delivery of RM3 workshops to the sector that identified the need for a standardised audit tool**
- **Identification, research, test and procurement of software**
- **Oversite of integration of RM3 into software**
- **Consultation with and presentation of design concept of tool with ORR**
- **Development of tool for possible use across sectors in consultation with ORR RM3 Board**
- **Evaluation of the audit tool with both the ORR and sector**
- **Integration of RM3 maturity measurement with sector bowtie assessments**
- **Development of RM3 tool to aid internal peer review from within the sector**

Development of LRSSB Sector Risk Management Architecture



Activities

- Aligning all our system platforms into a single integrated sector risk management framework

Working Group Updates – UKTram Engineering Group

Iain Middlemiss, UKTram Engineering Group Chair
Craig O'Brien, UKTram Engineering Manager

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UKTram Engineering Group

Pre-Covid Activities

Knowledge sharing



Main meeting



Networking



Best Practice day

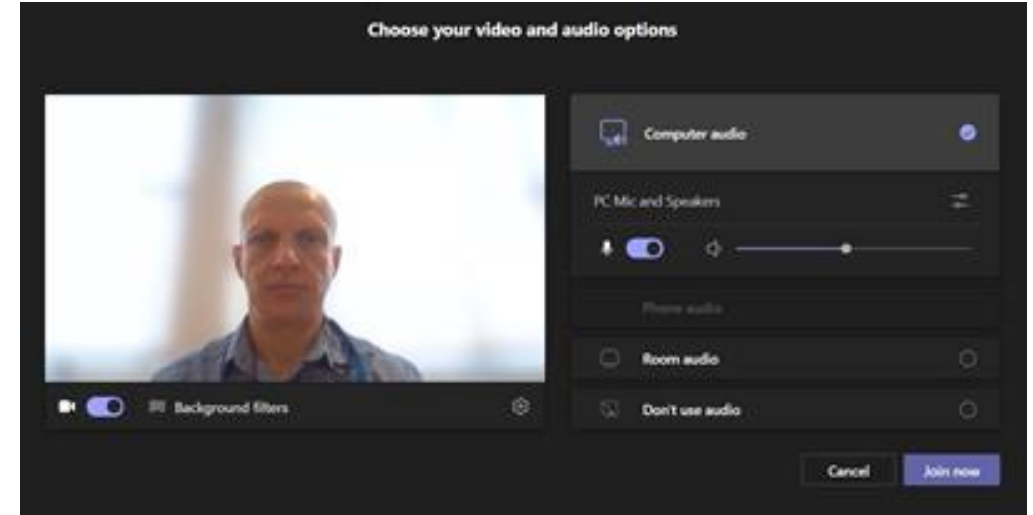
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UKTram Engineering Group

The 'Teams' year – what did we learn?

You're on Mute!!

Through the keyhole



**Excuse me
a minute I'll
be right back**



UKTram Engineering Group

Post-Covid Activities

Knowledge sharing



Main meeting



Networking



Best Practice day

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Any Questions?

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THE REAL

UKTram Engineering Group

Iain Middlemiss, UKTram Engineering Group Chair
Craig O'Brien, UKTram Engineering Manager

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UKTram Engineering Group

•What's Changed?

Increased
attendance



New faces



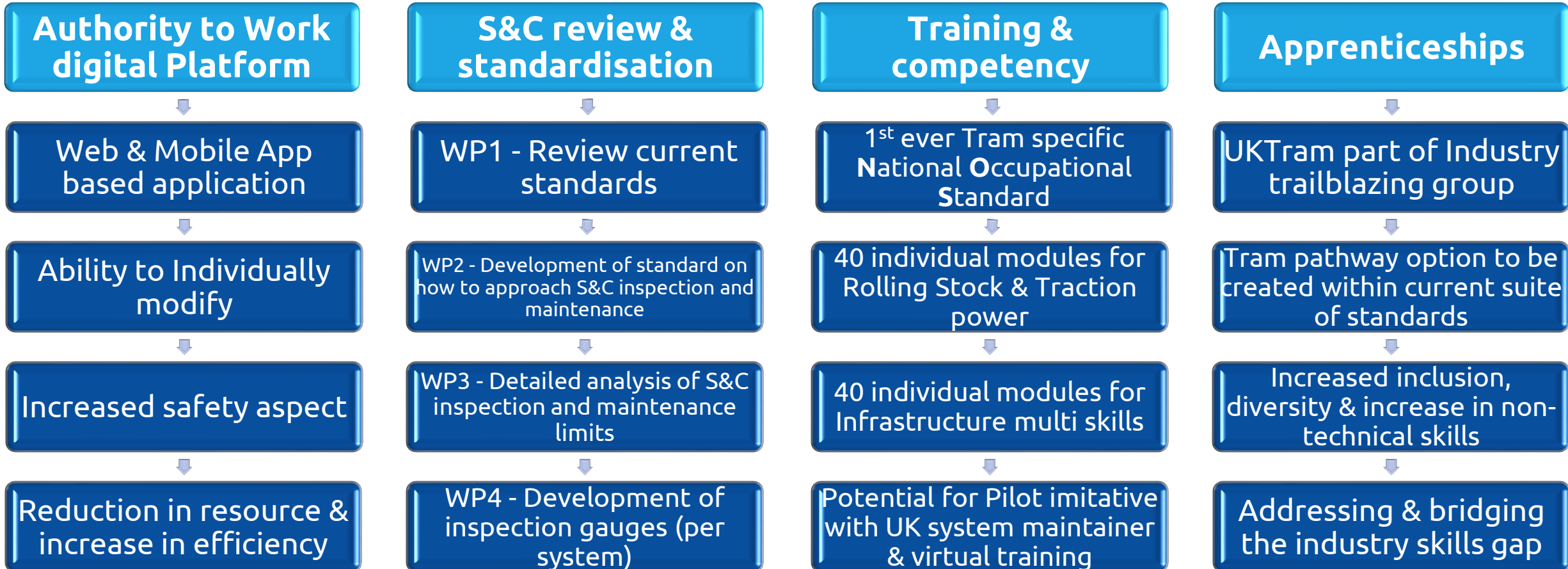
Hot Topics &
sharing BP

Relevant
updates &
information



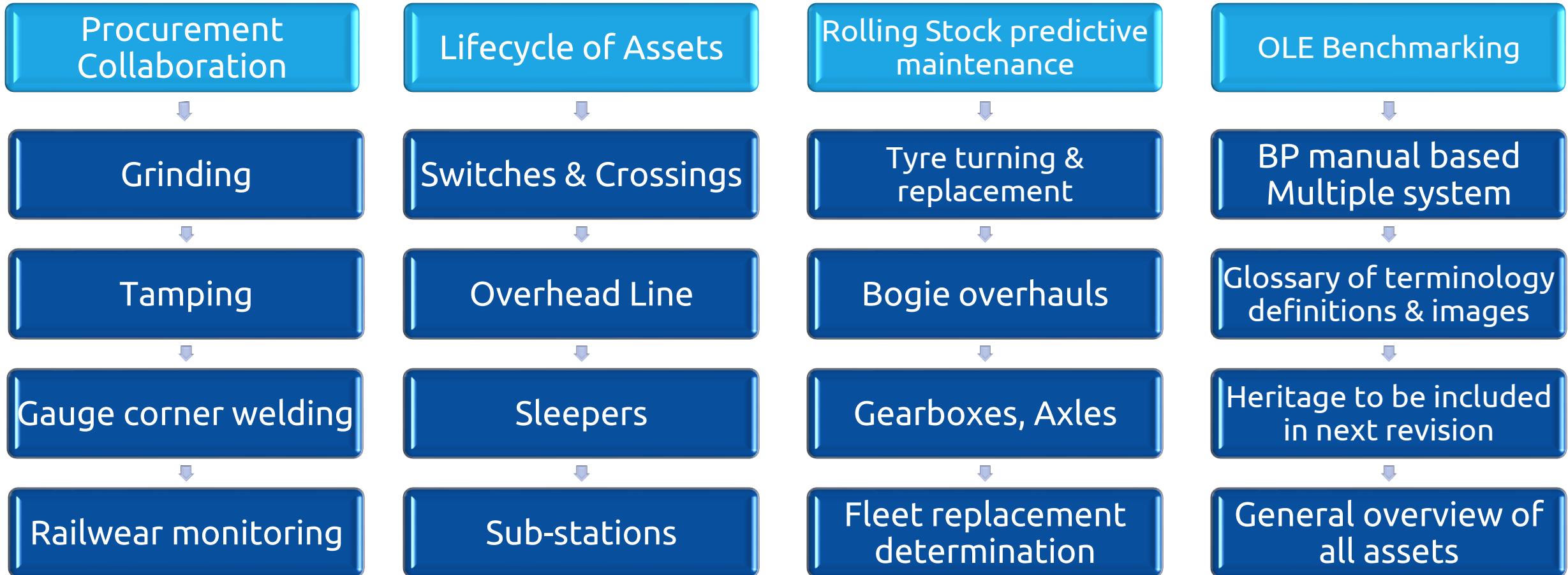
Engineering Group Outputs

2020-2021 Projects



Engineering Group Outputs

2020-2021 Projects



Engineering Group Outputs

LRSSB Guidance & Standards

Wheel Rail Interface

Managing Rail Breaks

S&C Design

Underrun protection

OLE Maintenance
manual

Stray current
management

Tram Glazing

CDM Regulations

Grooved Welding

Tram Audible warning

Urban Track
standards

Trap & Drag

Engineering Group The Future

Benchmarking & Asset Management

Renewals
strategies

Lessons learned

Preventative
maintenance

Condition based
monitoring

Increased owner/
authority involvement

Predictive
maintenance

Obsolescence
management

Procurement
strategies

Existing Benchmarking Groups

Imperial College London

Railway and Transport Strategy Centre



Founded 1994

18 Members,
including New
York, London,
and Hong Kong



Founded 1998

20 Members,
including Rio,
Toronto, and
Barcelona



Founded 2004

15 Members,
including Dublin,
Montreal, Paris,
and Singapore



Founded 2010

14 Members,
including
Munich, Tokyo,
and Sydney



Founded 2011

22 Members,
including Austin,
Cleveland, and
Rhode Island



Founded 2016

11
Members

International
Mainline Rail

Founded 2016

6 Members, with
Norway, Belgium,
Netherlands, and
Australia

Railway
Infrastructure

Founded 2016

4 members,
initially in
Australia

GOAL – Benchmarking Group of North American Light Rail Systems

Perspective through data

- How do we compare to our peers?
- What are our strengths?
- What are our weaknesses?
- Quantitative Backing for “rules of thumb”

Best practices through
Discussion:

- What are others doing to improve?
- What works/what doesn't?
- How to implement best practices.

KPI's

- Growth & Learning
- Customer
- Internal processes
- Financial
- Safety & Security
- Environmental

Benchmarking Groups Proposal

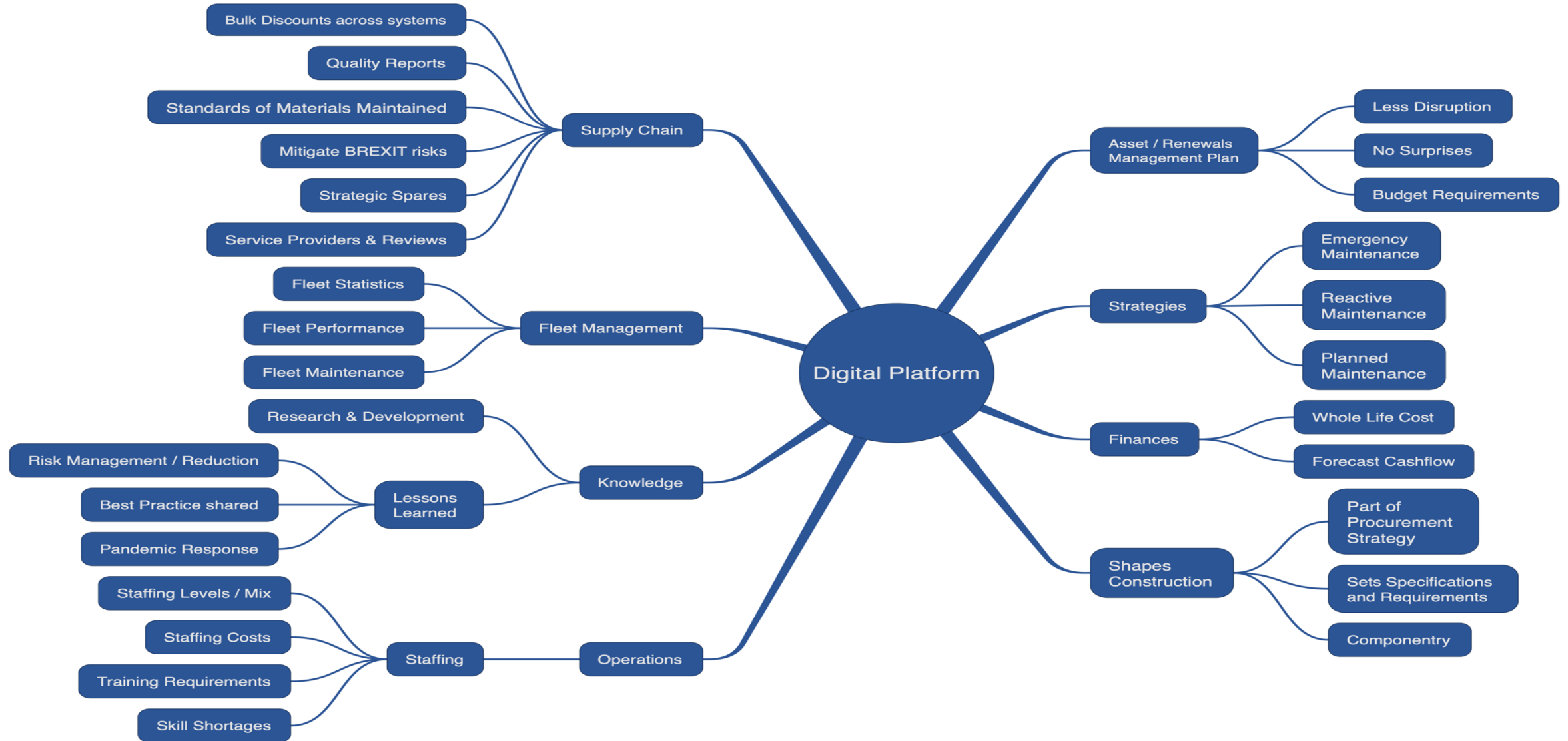


U.R.B.A.N

Urban Rail Benchmarking Analytic Network

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Benchmarking, Guidance & Standards



Research, Development & Innovation

- Pedestrian distraction at level crossing
- Improvement of drivers non technical skills
- Detection of cars at level crossings
- Research for improving standardization of fire-fighting systems for railway vehicles
- Improving the Safety Performance of Passenger Rail Car Glazing Systems
- Improving Public Safety through Inter organizational Information Management at Public Transportation Hubs during Mass Events or Critical Events
- Developing Objective Timetable Quality Metrics
- Integrated information management system, as a method of improving the effectiveness of carrying out rescue operations at railway accidents
- Development of Derailment Detector with Twin-Sensor
- Towards the European Railway Safety Culture Model

Working Group Updates – UKTram Operations Group

Mike Mabey, UKTram Operations Group Chair
Steve Duckering, UKTram Operations Manager

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UKTram Operations Group

- Group Chairs Update
- Communications
- Human Resources
- SPAS Categorisation
- Tram Driver Trainer
NOS



UKTram Operations Group

- Dealing with Impacts of Extreme Weather
- Degraded Operations



UKTram Operations Group

- Heritage Group
- Building back patronage
- Hazard Perception
- Medical Fitness and Fatigue Management





Join us for Networking Night



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Thank you